

Administrative Support

Staff is responsible for providing efficient, prompt, and courteous services in a timely, confidential manner.

The Fiscal Administrative Unit is the first contact with the clients, who then direct the client to the appropriate unit.

How Do I Receive Services?

Eligibility determinations by appointment. For information and referrals, please contact the Intake/Access Unit who will assist you with applying for needed programs and set-up appointments with agency staff.

Purpose Statement

To support, prevent, and protect health and will-being of all residents in Ashland County by providing and/or arranging needed programs and services.

ASHLAND COUNTY HEALTH & HUMAN SERVICES DEPARTMENT

**301 ELLIS AVENUE
ASHLAND, WI 54806**

**715-682-7004
715-682-7028**

**FAX: 715-682-7924
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VISION STATEMENT:

Ashland County Health & Human Services will provide effective programs and services in collaboration with community partners and policy makers to positively impact the health and well being of all residents of Ashland County.

The mission of the Ashland
County Health & Human Services Department is to assure a
healthy community through the
promotion of health,
the prevention of injury and disease,
and the provision of services
to make for a safe and healthy environment.

Children's and Families Unit

Services provided include child abuse and neglect intake reports, investigation of child abuse & neglect reports received, juvenile delinquency services, custody studies, Foster Home Licensing, Kinship Care Services, Independent Living, CHIPS/JIPS disposition, Juvenile 51 groups for first time offenders, parenting classes, and emergency services that are accessible 24 hours a day.

Child Support Unit

The Child Support Unit is located in the Court House, providing services to establish, modify and enforce orders for child support for children of divorce, separation and never married parents. Establish paternity for children born not of a marriage.

Persons needing a court case can apply for our services by completing a written application form supplied by our office and paying a \$20.00 application fee.

Economic Support Unit

The Economic Support Unit provides a network of effective and equitable programs, which provide opportunities for economic self-sufficiency and strengthen the bond between families and communities. Eligibility determination for:

- ✓ W-2 (Wisconsin Works)
- ✓ Wisconsin Home Energy Assistance (WHEAP)
- ✓ Job Access Loans
- ✓ Food Stamps
- ✓ Medicaid
- ✓ Child Care
- ✓ Employment Skills Assessment

Long-Term Support/Personal Care Unit

Provides bathing, dressing, grooming and support services to the elderly, disabled, developmentally delayed and those with behavioral health needs.

The unit also has a Foot Care Program providing foot and nail care to residents over 60 who are unable to do it for themselves.

Adult Services Unit

The Adult Services Unit administers the following Medicaid Waiver Programs that help the elderly and people with physical and developmental disabilities live and work in their own communities:

- ✓ Community Options Program (COP)
 - ✓ Medicaid Waiver Programs
 - ✓ CIP IA, CIP IB
 - ✓ COP Waiver
- ✓ Alzheimer's Family and Caregiver Support Program
 - ✓ Community Support Program
 - ✓ Supported Home Care
- ✓ Community Supported Living Arrangement (CSLA)
 - ✓ Pre-SSI
- ✓ Mental Health, AODA, & other court related services
 - ✓ Elder Abuse investigations and services.

Public Health

“The mission of Ashland County Health Department is to assure a healthy community through the promotion of health, the prevention of disease, and the provision of services to make for a safe and healthy environment.”